

ZIMBABWE NATIONAL NUMBERING PLAN

Contents

Definitions 2

National Destination Codes and Access Prefixes 3

Special Services Short Codes 3

Toll Free Numbers 3

Voice over Internet Telephony (VoIP) Services 5

Public Switched Telephone Networks (PSTN)..... 5

 Harare..... 5

 Bulawayo 6

 Mashonaland 6

 Midlands 7

 Manicaland 7

 Masvingo 8

 Matabeleland 8

Definitions

Country code (CC)

A combination of one, two or three digits identifying a specific country or countries

International Dialling Access Prefix

A digit or combination of digits used to indicate that the number following is an international (00)

National Dialling Access Prefix (Trunk Prefix)

A digit or combination of digits used by a calling subscriber, making a call to a subscriber in his own country but outside his own numbering area. It provides access to the automatic outgoing trunk equipment.

National Destination Code (NDC)

The NDC is a combination of digits identifying a different specific geographical area within a country or a different network or service group (mobile or VoIP services).

National Significant number (NSN)

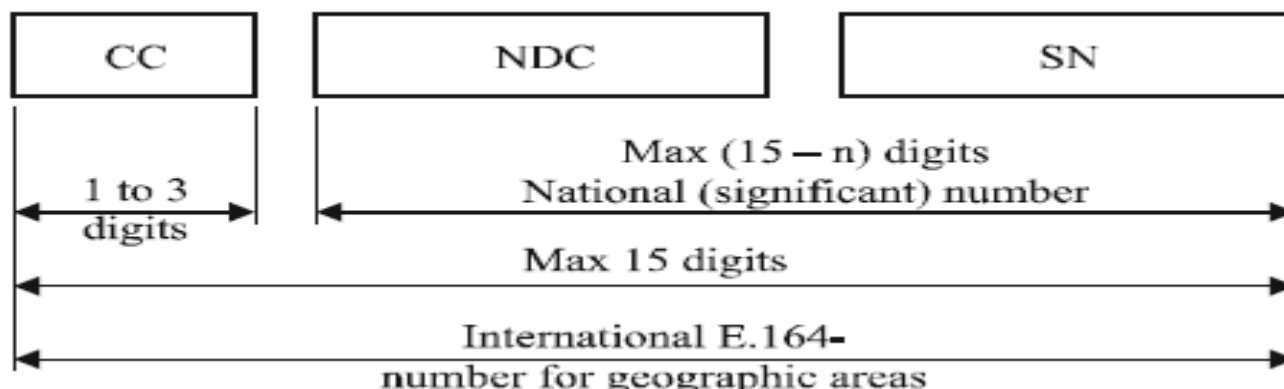
The part of the international E.164-number that follows the country code for geographic areas. The national (significant) number consists of the National Destination Code (NDC) followed by the Subscriber Number (SN).

Subscriber Number (SN)

The portion of the international E.164-number that identifies a subscriber in a network or numbering area

Structure of the international E.164-number

The international E.164-number for geographic areas is composed of a variable number of decimal digits arranged in specific code fields. The international E.164-number code fields are the Country Code (CC) and the National Significant Number (NSN).



National Destination Codes and Access Prefixes

DIGITS	SERVICE
263	Zimbabwe Country Code (CC)
0	National Dialling Access Prefix (Trunk Prefix) The digit zero ('0') is used as the National Dialling Access prefix. This indicates a call to another geographic area, Mobile Service Number or VoIP Services number.
00	International Dialling Access Prefix The two digits 'zero zero' or '00' are used as International Dialling Access Prefix. This indicates an international call or a call outside Zimbabwe.
7x	Non-Geographical National Destination Codes (NDC) for Mobile Telephony Services
86xx	Non-Geographical National Destination Codes (NDC) for VoIP Telephony Services

Special Services Short Codes

DIGITS	TYPE OF SERVICE	REMARKS
112	Emergency Services	Econet Wireless/Telecel Zimbabwe
114	Emergency (Police)	NetOne
116	Childline Help line	All Mobile Operators
119	Emergency Services	Telecel Zimbabwe
263	Country Code(CC)	All operators
3xxxx	Premium Rate Short Code Services	Mobile Operators
952	Fault Report -Telex	Fixed Network
953	Fault Report - Data	Fixed Network
960	Time	Fixed Network
962	Directory Enquiries	Fixed Network
965	International Directory Enquiries	Fixed Network
966	International Telephone booking	Fixed Network
967	Trunk Demand	Fixed Network
968	Trunk Enquiries	Fixed Network
969	Trunk Booking	Fixed Network
993	Fire	Emergency (Fixed Network)
994	Ambulance	Emergency (Fixed Network)
995	Police	Emergency (Fixed Network)
999	General Emergency(Fire/ Ambulance/Police)	Emergency (Fixed Network)

Toll Free Numbers

DIGITS DIALLED	TYPE OF SERVICE	REMARKS
0800 xxxxxx	Toll Free Numbers	Fixed Network

Public Mobile Telecommunication Network Services

National Subscriber Numbers for Public Mobile Telecommunication Network Services are non-geographic numbers and consists of the National Destination Code (NDC) and the Subscriber

Number (SN). The National Destination Code for Mobile Telecommunications Networks is alternatively is also known and the Mobile Network Code (MNC).

For Mobile to Mobile calls or mobile to PSTN /VoIP national calls the national prefix “0” needs to be dialled first, followed by the complete national destination number. For International Calls dial the international Access Prefix “00” followed by the country code and the National Number for the subscriber.

Mobile Network Operator (MNO)	National Destination Code (NDC) / Mobile Network Code (MNC)	National Subscriber Number (SN)	National Significant Number (N(S)N)
NetOne Cellular	71	2xxxxxx	9
		3xxxxxx	9
		4xxxxxx	9
		5xxxxxx	9
		6xxxxxx	9
Telecel Zimbabwe	73	3xxxxxx	9
		4xxxxxx	9
		5xxxxxx	9
		6xxxxxx	9
		7xxxxxx	9
		8xxxxxx	9
		9xxxxxx	9
Econet Wireless Zimbabwe	77	1xxxxxx	9
		2xxxxxx	9
		3xxxxxx	9
		4xxxxxx	9
		5xxxxxx	9
		6xxxxxx	9
		7xxxxxx	9
		8xxxxxx	9
		9xxxxxx	9
	78 (NEW)	2xxxxxx	9
		3xxxxxx	9

Voice over Internet Telephony (VoIP) Services

National Subscriber Numbers for VoIP services are non-geographic numbers and consists of the National Destination Code (NDC) and the Subscriber Number (SN). For VoIP national calls the national prefix “0” needs to be dialled first, followed by the complete national destination number. For international Calls dial the international Access Prefix “00” followed by the country code and the National Number for the subscriber

VoIP Services operator	National Destination Code (NDC)	National Subscriber Number (SN)	National Significant Number (N(S)N)
Africom (Pvt) Ltd	8644	000000 - 099999	10
Aquiva Wireless (Pvt) Ltd	8630	000000 - 0004999	10
Aptics Trading (Pvt) Ltd	8686	000000 – 200000	10
BlueSat Access	8699	000000 - 005000	10
Dandemutande	8612	000000 – 009999	10
Liquid Telecoms (Ecoweb)	8677	000000 - 2000000	10
Pecus Enterprises (Pvt) Ltd	8655	000000 - 025000	10
PowerTel	8611	200000 - 219999	10
Telecontract (Pvt) Ltd	8683	000000 – 010000	10
Valley Technology	8622	000000 - 099999	10

Public Switched Telephone Networks (PSTN)

The National Subscriber Number for PSTN services is a geographic number. The National Destination Code (NDC) also known as Trunk Code (TC) defines each geographic area.

- For calls inside the same geographic numbering area (local calls), dial the Subscriber Number only.
- For national calls to other geographical area dial national prefix “0” followed by the National Number.
- For international calls dial the international Access Prefix “00” followed by the country code and the National Number for the subscriber.

Harare

Geographical Area	National Destination Code (NDC)	National Subscriber Number (SN)	Subscriber Number (SN) Length
Harare	4	2xxxxx	6
		3xxxxx	6
		4xxxxx	6
		5xxxxx	6
		6xxxxx	6
		7xxxxx	6
		8xxxxx	6
		29xxxxxxx	9

Bulawayo

Geographical Area	National Destination Code (NDC)	National Subscriber Number (SN)	Subscriber Number (SN) Length
Bulawayo Main	9	2xxxxx	6
		3xxxxx	6
		4xxxxx	6
		5xxxxx	6
		6xxxxx	6
		7xxxxx	6
		8xxxxx	6

Mashonaland

Geographical Area	National Destination Code (NDC)	National Subscriber Number (SN)	Subscriber Number (SN) Length
Arcturus	75	2000-2999	4
Banket	66	2000-3999	4
Beatrice	65	200-899	3
Bindura	71	6000-7999	4
Centenary	57	2000-2999	3
Chakari	688	200-899	4
Chegutu	53	2200-3999	4
Chinhoyi	67	21000-29999	5
Chirundu	637	200-899	3
Chitungwiza	70	21000-26999 30000-31999	5
Concession	756	2000-2999	4
Darwendale	69	200-899	3
Glendale	758	2000-2899	4
Guruve	58	2000-2999	4
Kadoma	68	22000-28999	5
	68	31000-32999	5
Kariba	61	2000-3799	4
Karoi	64	6000-7999	4
Makuti	63	200-899	3
Mazowe	75	2000-2999	4
Mhangura	60	5000-5999	4
Mt. Darwin	75	2200-4199	4
Murewa	78	22000-24999	5
Murombedzi	675	2000-2999	4
Mutoko	72	2000-2999	4
Mutorashanga	668	200-899	3
Mvurwi	77	2000-2999	4
Norton	62	2000-3999	4
Raffingora	667	200-899	3
Ruwa	73	2000-3999	4
Sanyati	687	2000-2999	4

Selous	628	44000-44999	5
Shamva	718	200-899	3
Trelawney	698	200-299	3

Midlands

Geographical Area	National Destination Code (NDC)	National Subscriber Number (SN)	Subscriber Number (SN) Length
Lalapanzi	5483	200-899	3
Nkayi	558	200-899	3
Mvuma	32	200-899	3
Munyati	557	200-899	3
Gokwe	59	2000-3999	4
Chivhu	56	2000-3999	4
Shurugwi	52	6000-6999	4
Gweru	54	220000-232999	6
		250000-253999	6
		255000-258999	6
		260000-262999	6
Kwekwe	55	20000-24999	5
		40000-42999	5
		46000-47999	5
		67000-67999	5
		68000-69999	5
		70000-70999	5

Manicaland

Geographical Area	National Destination Code (NDC)	National Subscriber Number (SN)	Subscriber Number (SN) Length
Birchenough Bridge	248	2000-2999	4
Chimanimani	26	2000-3999	4
Chipangayi	24	200-899	3
Chipinge	27	2000-3999	4
Hauna	28	2000-2999	4
Headlands	2582	2000-2599	4
Juliasdale	29	2000-2999	4
Macheke	798	200-899	3
Marondera	79	20000-28999	5
Murambinda	21	2000-2999	4
Mutare	20	22000-22999	5
		30000-31999	5
		60000-69999	5
Nyanga	298	200-899	3
Nyazura	2583	200-899	3
Odzi	204	2000-2999	4

Rusape	25	2000-3999	4
Wedza	22	2000-2999	4

Masvingo

Geographical Area	National Destination Code (NDC)	National Subscriber Number (SN)	Subscriber Number (SN) Length
Chatsworth	308	200-899	3
Checheche	317	200-899	3
Chiredzi	31	2200-4199	4
		5xxxx	5
Gutu	30	2000-3999	4
Jerera	34	2xxxx	5
Mashava	35	2xxxx	5
		3xxxx	5
Masvingo EPL	39	7xxxx	5
Masvingo (Main)	39	260700-269699	6
Masvingo (Mucheke RLU)	39	252000-255999	6
Mataga	517	200-899	3
Mberengwa	516	200-899	3
Ngundu	36	200-899	3
Nyaningwe	37	200-899	3
Nyika	38	200-899	3
Rutenga	14	200-899	3
Triangle	33	5xxx	4
		6xxx	4
Zvishavane	51	2000-4999	4

Matabeleland

Geographical Area	National Destination Code (NDC)	National Subscriber Number (SN)	Subscriber Number (SN) Length
Nyamandhlovu	87	200-899	3
Tsholotsho	878	200-899	3
Esigodini	88	200-899	3
Filabusi	17	200-899	3
Shanagani	50	200-899	3
Jotsholo	89	200-899	3
Lupane	898	200-899	3
Turkmine	85	200-899	3
Hwange	81	20000-20999	5
		22000-24999	5
		28000-30999	5
		32000-34999	5
Victoria Falls	13	40000-46999	5
		48000-49999	5
Dete	18	200-899	3
Binga	15	200-899	3

Figtree	83	200-899	3
Plumtree	80	2000-3999	4
Matopos	838	200-899	3
Kezi	82	200-899	3
Gwanda	84	20000-24999	5
		29000-29999	5
West Nicholson	16	200-899	3
Beitbridge	86	22000-23999	5