

# Postal & Telecommunications Regulatory Authority of Zimbabwe



'Creating a level playing field'

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## LEGISLATIVE REVIEW CIRCULAR TO:

## ALL LICENCED TELECOMMUNICATION LICENCE HOLDERS AND STAKEHOLDERS

### REVISED LEGISLATIVE REVIEW NOTICE NUMBER 1 OF 2020

Date: 2 JUNE 2020

### NOTICE OF PROPOSED POSTAL AND TELECOMMUNICATIONS (TELECOMMUNICATIONS TRAFFIC MONITORING AND REVENUE ASSURANCE) (TTMS) REGULATIONS, 2020

#### 1. CITATION

This Notice may be cited as the Postal and Telecommunications Regulatory Authority of Zimbabwe [Notice on proposed Postal and Telecommunications (Telecommunications Traffic Monitoring and Revenue Assurance) Regulations, 2020] Regulatory Circular Number 1 Of 2020.

#### 2. APPLICATION

This Notice shall apply to all Telecommunication licence holders and Telecommunication Sector Stakeholders

#### 3. PURPOSE

Pursuant to its mandate under section 4 of the Postal and Telecommunications Act [Chapter 12:05], to monitor and exercise regulatory functions in the postal and telecommunications sector, POTRAZ intends to establish a non-intrusive electronic system that would enable the Authority to independently monitor and account for national and international telecommunication traffic and revenues therefrom, combat network fraud, enforce billing integrity and enhance revenue assurance for regulatory and tax purposes.

Having benchmarked with other countries and taken note developments internationally, on the benefits of operating the TTMS, and noting the gaps in our current regulatory tools, the Authority has developed these draft regulations to facilitate national consultations on a regulatory framework that facilitates the introduction of appropriate measures to monitor telecommunication traffic in Zimbabwe.

#### 4. DETAILS OF THE REGULATIONS

**The main objective of the proposed Regulations is to enable the Authority to:**

- (i) exercise its regulatory powers in respect of monitoring of telecommunications traffic.
- (ii) procure, install, operate and maintain a telecommunication traffic monitoring and revenue assurance system for the measurement of all forms of international incoming, international outgoing and interconnection traffic, at all international gateways and national interconnect gateways of all the telecommunication licensees.
- (iii) perform telecommunication traffic revenue assurance through monitoring of the billing and settlement of international traffic and national interconnection.
- (iv) analyse telecommunications traffic for fraud detection, termination of anti-fraud test calls and order the termination of services to SIM cards that are suspected to be used for fraud in the country .
- (v) verify the returns of telecommunication licence holders.
- (vi) monitor mobile money transactions in Zimbabwe.
- (vii) monitor quality of service for international and national interconnection routes and enforce compliance with standards.
- (viii) request any data or information from telecommunication licensees in line with these Regulations, for purposes of implementing these regulations.
- (ix) take any necessary steps or action in line with its mandate to enforce compliance with these regulations.

#### 5. CALL FOR INPUT

You are hereby requested to submit to the Authority your input or comments with regards to the proposed TTMS Regulations on or before 30 July 2020. We have attached the draft regulations and explanatory memorandum for your consideration.

For any representations, please contact the Director General of the Authority on [the.regulator@potraz.gov.zw](mailto:the.regulator@potraz.gov.zw). To download a copy of the draft TTMS Regulations, please visit our website at [www.potraz.gov.zw](http://www.potraz.gov.zw)

6. Please note that this notice is being dispatched by email and website posting only, given the need to avoid exchange of hard copy papers during the current COVID-19 Pandemic.

Signed.....

  
**Dr G.K. Machengete**  
**DIRECTOR GENERAL**

